

PATIENT INFORMATION ON DATA PROTECTION

Dear Patient,

The protection of your personal data is important to us. According to the EU General Data Protection Regulation (GDPR), we are obliged to inform you about the purpose for which our practice collects, stores or forwards data. The information also tells you what rights you have in terms of data protection.

1. RESPONSIBILITY FOR DATA PROCESSING

The data controller is:

Practice name: General practice Theißen

Address: Hauptstraße 31, 38530 Didderse

Contact details: Tel: 05373-9755903, E-mail: info@allgemeinarztpraxis-theissen.de

You can contact the responsible data protection officer at:

Name: Christopher Theißen

Address: Hauptstraße 31, 38530 Didderse

Contact details: Tel: 05373-9755903, E-mail: info@allgemeinarztpraxis-theissen.de

2. PURPOSE OF DATA PROCESSING

The data processing is carried out on the basis of legal requirements in order to fulfil the treatment contract between you and your doctor and the associated obligations.

For this purpose, we process your personal data, in particular your health data. This includes medical histories, diagnoses, therapy suggestions and findings that we or other doctors collect. For these purposes, other doctors or psychotherapists with whom you are being treated may also provide us with data (e.g. in doctor's letters).

The collection of health data is a prerequisite for your treatment. If the necessary information is not provided, careful handling cannot take place.

3. RECIPIENTS OF YOUR DATA

We will only transfer your personal data to third parties if this is permitted by law or if you have consented.

Recipients of your personal data may be other doctors / psychotherapists, associations of statutory health insurance physicians, health insurance companies, the medical service of the health insurance company, medical associations and private medical clearing houses.

The transmission is mainly for the purpose of billing the services provided to you, for clarifying medical questions and questions arising from your insurance relationship. In individual cases, data will be transmitted to other authorised recipients.

Patient call system & emergency video consultation: We use the nameless patient call wardenmitadana. To do this, the service provider needs various information about the appointment: your name, health insurance company and date of birth for the clear identification of the patient by our staff. The time of the appointment is also required for the correct sequence. To use the emergency video consultation, an e-mail address and a telephone number are also required for unscheduled contact by our team. The data collected is used exclusively for the provision of services (nameless patient appeal). The service provider will only process and use this data to the extent necessary to provide the service of nameless access that we have used. The data is transmitted to the service provider in encrypted form and completely anonymized immediately after the end of treatment. We proceed according to the principle of data economy and data avoidance, i.e. we only collect and use as much data as is necessary to book an appointment.

We use the following service providers for the Nameless Call:

Anschrift: wardenmitadana.de (Inh. Dr. med. univ. Nils Kreie) - Tulpenweg 3 - 82140 Olching

Your data is securely stored temporarily in a data center in Germany. Address: 1&1 Internet SE - Elgendorfer Str. 57 - 56410 Montabaur

4. STORAGE OF YOUR DATA

We will only keep your personal data for as long as is necessary to carry out the treatment.

Due to legal requirements, we are obliged to keep this data for at least 10 years after the end of the treatment. According to other regulations, longer retention periods may result, for example 30 years for X-ray recordings according to Section 28 (3) of the X-ray Ordinance.

5. YOUR RIGHTS

You have the right to obtain information about the personal data concerning you. You can also request the correction of incorrect data.

In addition, under certain conditions, you have the right to erasure of data, the right to restriction of data processing and the right to data portability.

Your data is processed on the basis of legal regulations. Only in exceptional cases do we need your consent. In these cases, you have the right to withdraw consent for future processing.

You also have the right to complain to the competent supervisory authority for data protection if you believe that the processing of your personal data is not lawful.

The address of the supervisory authority responsible for us is:

Name: Barbara Thiel, State Commissioner for Data Protection Lower Saxony

Anschrift: Prinzenstr. 5, 30159 Hannover, Tel.: 0511/120-4500, poststelle@lfd.niedersachsen.de

6. LEGAL BASIS

The legal basis for the processing of your data is Article 9 (2) (h) GDPR in conjunction with Section 22 (1) No. 1 (b) of the Federal Data Protection Act. If you have any questions, please feel free to contact us.

Your team at the Theißen General Practice